

QuikMetrix in Healthcare

Industry: Healthcare | Hospital Success Story

Client Profile

Industry: Healthcare |
Hospital & Clinics

Organization: 217 Bed
hospital along with satellite
locations.

Business: Providing
healthcare services in
Indiana and Ohio.

The Challenge

Delivering accurate and
timely information
throughout the organization
for compliance reporting
and crucial decision
making.

The Results

Following QuikMetrix
implementation:

- \$968,000 in service charges discovered
- Employee productivity has increased
- Reporting costs have decreased

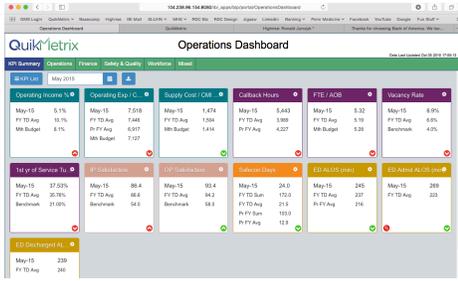


Business

This organization has been providing healthcare since 1905. Today, their health system includes a 217-bed hospital on their main campus, and numerous satellite locations in the regions of Eastern Indiana and Western Ohio. The organization is accredited by the Healthcare Facilities Accreditation Program (HFAP), the Indiana Department of State Health, Medicare/Medicaid, American Association of Blood Banks, and the American College of Surgeons Community Cancer Program.

Challenge

To satisfy compliance reporting requirements, the organization developed an enterprise process to produce the Daily Transaction Activity Report (DTAR) that was accessed via a web portal. The DTAR was Excel based and required an extensive manual process that was time and resource intensive to produce the information. Additionally, the process was error prone, was subject to a high degree of data latency and furthermore had limitations in the distribution of the information.



Key Features

User Specific Customization

- Each user customizes their portal page for the measures they need to monitor.
- Each user can tailor their view of how to display the data for each "Portlet View"
- Drill to Detail is included
- Full Print to PDF of the Visuals
- Export to Excel for the Data

Key Benefits

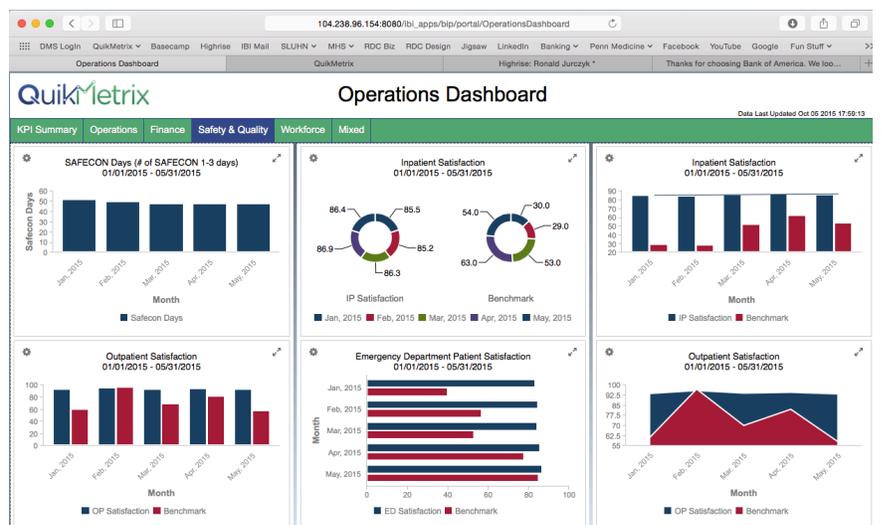
- QuikMetrix is a configurable portal "accelerator"
- No application development required
- Fully Functional Business Intelligence application delivered in weeks

Solution

QuikMetrix was the answer to address the challenges the organization was facing. Within a matter of weeks, the QuikMetrix portal was configured, delivering a fully functional business intelligence application for displaying, charting and drilling of metrics, measures and key performance indicators (KPI's) without requiring application development.

Results

The day that QuikMetrix was turned on, \$968,000 in service charges were revealed that were being under reported by the previous manual reporting process that produced the DTAR report. Since the "go live" with QuikMetrix, the organization has experienced no maintenance to keep the application operational. Furthermore, the organization has been able to reallocate it's staff to other priorities with the elimination of the manual effort to produce the DTAR reports. QuikMetrix has improved data accuracy for the organization and most importantly - crucial decisions are now being made with current data not last week's figures or outdated numbers from the prior month.



For more information, please visit: www.gentdynamics.com

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